

7852 Walker Drive, Suite 200 Greenbelt, Maryland 20770 phone: 301-459-7590, fax: 301-577-5575 internet: www.jsitel.com, e-mail: jsi @jsitel.com

June 20, 2014

Via Hand Delivery

Marlene H. Dortch, Secretary Federal Communications Commission Office of the Secretary 445 12th Street, SW Washington, DC 20554

Re: WC Docket No. 10-90, WC Docket No. 11-42

2014 ETC Annual Report of Golden West - Armour Independent Tel Co.

Study Area Code 391640

Dear Ms. Dortch:

On behalf of Golden West – Armour Independent Tel Company ("Armour"), JSI files the attached confidential and redacted versions of the FCC Form 481 ETC annual reporting information pursuant to sections 54.313 and 54.422 of the Commission's rules.¹ Armour seeks confidential treatment under Protective Order for section 54.313(f)(2) financial information.² The redacted version is also being filed this date via the FCC's Electronic Comment Filing System. In addition, attached is a letter requesting confidential treatment under Sections 0.457 and 0.459 of the initial section 54.202(a) Five-Year Service Quality Improvement Plan.³

Please direct any questions regarding the filing to the undersigned.

Sincerely,

John Kuykendall JSI Vice President

301-459-7590

jkuykendall@jsitel.com

cc: Charles Tyler, Telecommunications Access Policy Division (two copies, confidential)

¹ 47 C.F.R. §§ 54.313, 54.422.

² Connect America Fund et al., WC Docket No. 10-90 et al., Protective Order, DA 12-1857 rel. Nov. 16, 2012 (Protective Order). 47 C.F.R. § 54.313(f)(2).

³ 47 C.F.R. §§ 0.457, 0.459, 54.202(a).



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June 20, 2014

Marlene H. Dortch, Secretary Federal Communications Commission Office of the Secretary 445 12th Street, SW Washington, DC 20554

Re: WC Docket No. 10-90, WC Docket No. 11-42

2014 ETC Annual Report of Golden West – Armour Independent Tel Co.

Study Area Code 391640 Request for Confidentiality

Dear Ms. Dortch:

John Staurulakis, Inc. ("JSI"), on behalf of its client Golden West – Armour Independent Tel Company (the "Company") hereby requests, pursuant to Sections 0.457 and 0.459 of the Commission's rules, withholding from public inspection certain information contained in an attachment to the above referenced reporting requirement. The Company provides the following in support of its request, numbered consistent with the subparagraphs of Section 0.459(b).

- 1. The information for which the Company is seeking confidential treatment is an attachment to the Company's annual reporting information pursuant to Sections 54.313 and 54.422 of the Commission's rules ("Report").³
- 2. Rate-of-Return Eligible Telecommunications Carriers ("ETCs") must file with the Commission an initial section 54.202(a) Five-Year Service Quality Improvement Plan ("Five-Year Plan") which is contained in the attachment to the 2014 Report.⁴
- 3. The information contained in attachment for which the Company seeks the withholding from public inspection is the entirety of data pertaining to the Company's Five-Year Plan provided at FCC Form 481 Line 112 attachment. Information of this nature is confidential commercial information routinely withheld from public inspection.

¹ 47 C.F.R. §§ 0.457, 0.459.

² 47 C.F.R. § 0.459(b)(1) through (9).

³ 47 C.F.R. §§ 54.313, 54.422.

⁴ See In the Matter of Connect America Fund, WC Docket No. 10-90, Order DA 14-591 (rel. May 1, 2014).

4. With respect to identifying the degree to which the subject attachment concerns a service that is subject to competition, the information is of a financial and competitive nature regarding the provision of telecommunications services. The Line 112 attachment contains competitively sensitive information related to proposed improvements or upgrades and maintenance the Company's network.

In its March 5, 2013 Order, the FCC. The FCC specified that for rate-of-return carriers, the five-year plans "should describe the carrier's network improvement plan, which should provide greater visibility into current plans to extend broadband service to unserved locations in rate-of-return service territories." Accordingly, because the Company is a rate-of-return carrier, it must file a five-year service improvement plan which contains proprietary, competitively sensitive information related to the Company's existing network including the specific locations of customers as well as describe proposed improvements or upgrades and maintenance of its network throughout its service area. Specifically, this information sets forth services provided by the Company over its existing network including specific locations of customers as well as planned network improvement and maintenance for the years 2015 through 2019 including project start and completion dates, population that will be impacted by the improvements and upgrades at the wire center level and projected capital costs associated with the improvements and upgrades and operating costs associated with maintaining the network including depreciation for investments that have already been made. As such, this information contains competitively sensitive information related to the Company's existing network as well as detailed plans at the wire center level for network upgrades and maintenance projected for the years 2015 through 2019.

- 5. With respect to identifying possible exposure to competitive harm, the information contained in the Line 112 attachment is information that is not customarily released to the public. This information is proprietary to the Company, is unique to the Company's serving territory and is only known to the Company and its authorized agents. If the Information is not protected, it would have economic value to potential competitors who would be able to target their marketing to specific customers. In a competitive telecommunications marketplace, this type of information is highly sensitive. If publicly disclosed, it would enable competitors to craft business plans that capitalize on their knowledge of the locations of the Company's customers which would place the Company at a competitive disadvantage.
- 6. With respect to steps the Company has taken to ensure against unauthorized disclosure of the information contained in the attachment, the Company is filing the attachment under seal. The Company uses the information contained in the Five-Year Plan to ensure that its customers continue to receive state-of-the-art high quality telecommunications and broadband services that the Company has

⁵ See Connect America Fund et al., WC Docket 10-90 et al., Order, DA 13-332 (rel. Mar. 5, 2013) ("March 5, 2013 Order") at para 9 citing Section 54.202(a) (1) (ii).

been providing to them for many years as well as to satisfy mandatory reporting requirements and does not share the information for which protection is sought. The Company protects the secrecy of this information with a security protocol that ensures the information is not inadvertently disclosed or disseminated. Only directors, managers and employees with a direct need to know are authorized to access the information.

- 7. Any previous versions of this information are not publicly available.
- 8. Because the information is not routinely available, a need exists for maintaining the confidentiality of this information permanently.
- 9. Not applicable.

Based on the preceding, JSI respectfully requests on behalf of the Company that the Commission grant confidential treatment under Section 0.459 to Company's Five-Year Plan provided at FCC Form 481 Line 112 attachment.

Please contact the undersigned with any questions regarding this request.

Sincerely,

John Kuykendall JSI Vice President 301-459-7590

jkuykendall@jsitel.com

FCC Form 481 - Carrier Annual Reporting

<3005>

REDACTED FOR PUBLIC INSPECTION

FCC Form 481

OMB Control No. 3060-0986/OMB Control No. 3060-0819

	Data Collection Form	July 2013	
<010>	Study Area Code	391640	
<015>	Study Area Name	ARMOUR INDEPENDENT TELEPHONE CO.	
-			
<020>	Program Year	2015	
<030>	Contact Name: Person USAC should contact with questions about this data	Jill Reinert	
<035>	Contact Telephone Number: Number of the person identified in data line <030>	6052792161 ext.	
<039>	Contact Email Address: Email of the person identified in data line <030>	jillreinert@goldenwest.com	
ANNUA	AL REPORTING FOR ALL CARRIERS		54.313 54.422 Completion Required Required
<100>	Service Quality Improvement Reporting	(complete attached worksheet)	(check box when complete) ✓
<200>	Outage Reporting (voice)	(complete attached worksheet)	✓ ✓
<210>		o outages to report	/
<300>	Unfulfilled Service Requests (voice)		
	. , , , , , , , , , , , , , , , , , , ,		
<310>	Detail on Attempts (voice)		
		(attach descriptive do	cument)
<320>	Unfulfilled Service Requests (broadband) 0		
.220	Detail on Attempts (hypodhand)		
<330>	Detail on Attempts (broadband)	(attach descriptive d	ocument)
			,
<400>	Number of Complaints per 1,000 customers (voice)		
<410>	Fixed 0.0		1
<420>	Mobile 0.0		
<430>	Number of Complaints per 1,000 customers (broadle	band)	√ (111111
<440>	Fixed 0.0		
<450>	Mobile 0.0 Service Quality Standards & Consumer Protection R	ules Compliance	
<500>	391640sd510.pdf	ules Compliance (check to indicate certification)	
	33101088310.par		
<510>		(attached descriptive document)	✓ ✓
<600>	Functionality in Emergency Situations 391640sd610.pdf	(check to indicate certification)	✓
	331040Bd010.pd1		
		(attached descriptive document)	✓
<610>			
<u> ۲</u> ۵۵۵	Company Price Offerings (voice)		→
<700>	1 / 0 / /	(complete attached worksheet)	
	Company Price Offerings (broadband)	(complete attached worksheet)	
<800>	Operating Companies and Affiliates Tribal Land Offerings (Y/N)?	(complete attached worksheet) (if yes, complete attached worksheet)	<u> </u>
	Voice Services Rate Comparability	(check to indicate certification)	√
	The second secon		
<1010>	·	(attach descriptive document)	
<1100>	Terrestrial Backhaul (Y/N)?	(if not, check to indicate certification)	
	0 0		
<1110>	Terms and Condition for Lifeline Customers	(complete attached worksheet)	
~12UU>		(complete attached worksheet)	
	Price Cap Carriers, Proceed to Price Cap Additional		
<2000>	Including Rate-of-Return Carriers affiliated with Pr	ice Cap Local Exchange Carriers (check to indicate certification)	
<2005>		(complete attached worksheet)	
	Rate of Return Carriers, Proceed to ROR Additional		
<3000>		(check to indicate certification)	✓

(complete attached worksheet)

FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013									Document		
FCC Form 481 OMB Control N July 2013		INDEPENDENT TELEPHONE CO.				enwest.com	•	000	391640sd112.pdf		
	391640	ARMOUR INDEPENDEN	2015	Jill Reinert	030> 6052792161 ext.	:030> jillreinert@goldenwest.com) (yes/no)		ss our company is a	i), on line nent wire	
(100) Service Quality Improvement Reporting Data Collection Form	Study Area Code	Study Area Name	Program Year	Contact Name - Person USAC should contact regarding this data	Contact Telephone Number - Number of person identified in data line <030>	Contact Email Address - Email Address of person identified in data line <030>	Has your company received its ETC certification from the FCC?	If your answer to Line <110> is yes, do you have an existing $\$54.202(a)$ "5 year plan" filed with the FCC?	If your answer to Line <111> is yes, then you are required to file a progress report, on line <112> delineating the status of your company's existing § 54.202(a) "5 year plan" on file with the FCC, as it relates to your provision of voice telephony service. Attach Five-Year Service Quality Improvement Plan or, in subsequent years, your annual progress report filed pursuant to 47 C.F.R. § 54.313(a)(1). If your company is a CETC which only receives frozen support, your progress report is only required to address voice telephony service.	Please check these boxes below to confirm that the attached documents(s), on line 112, contains a progress report on its five-year service quality improvement plan pursuant to § 54.202(a). The information shall be submitted at the wire center level or census block as appropriate.	Maps detailing progress towards meeting plan targets Report how much universal service (USF) support was received How (USF) was used to improve service quality How (USF)was used to improve service coverage How (USF) was used to improve service capacity Provide an explanation of network improvement targets not met in the prior calendar year.
(100) Se Data Co	<010>	<015>	<020>	<030>	<032>	<039>	<110>	<111>	<112>		<pre><113> <114> <115> <115</pre> <pre><115</pre> <pre><117</pre> <pre><118></pre>

(200) Serv Data Collé	(200) Service Outage R Data Collection Form	(200) Service Outage Reporting (Voice) Data Collection Form	(e)						FCC	FCC Form 481 OMB Control No. 3060-(FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819	. 3060-0819
									4			
<010>	Study Area Code	ode				391640						
<015>	Study Area Name	ame				ARMOUR INDE	ARMOUR INDEPENDENT TELEPHONE	CO.				
<020>	Program Year					2015						
<030>	Contact Name	Contact Name - Person USAC should contact regarding this data	should contac	t regarding this	data	Jill Reinert	t.					
<035>	Contact Telep	Contact Telephone Number - Number of person identified in data line <030>	Number of pe	rson identified	in data line <0	30> 6052792161 ext.	ext.					
<039>	Contact Emai	Contact Email Address - Email Address of person identified in data line	l Address of pe	erson identified	in data line <0	<030> jillreinert	jillreinert@goldenwest.com					
(; -	-	-	-	•	ė	-				-
<077>	AORS	<i0></i0>	<70>	<03>	<04>	<t3></t3>	<73>		<6>>	CT>	<8>	^uv
	Reference Number	Outage Start Date	Outage Start Outage Start Date Time	Outage End Date	Outage End Time	Number of Customers Affected	Total Number of	911 Facilities Affected	Service Outage Description (Check	Affect Multiple Study Areas	Service Outage	Preventative
							Customers	(Yes / No)	all that apply)	(Yes / No)	Resolution	Procedures
						-	See attached	-				
						OW	workshoot					
						D	10011011					
			_									

(700) Pric	ce Offerings in	(700) Price Offerings including Voice Rate Data	Jata				2	FCC Form 481	
Data Coll	lection Form						Or Ju	OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013	Control No. 3060-0819
<010>	Study Area Code	ode .			391640				
<015>	Study Area Name	ame			ARMOUR IND	ARMOUR INDEPENDENT TELEPHONE CO.			
<020>	Program Year				2015				
<030>	Contact Name	Contact Name - Person USAC should contact regarding this data	d contact regard	ing this data	Jill Reinert	rt			
<032>	Contact Telep	Contact Telephone Number - Number of person identified in data line <030>	er of person ide	ntified in data line <		ext.			
<039>	Contact Email	Contact Email Address - Email Address of person identified in data line <030>	ess of person ide	ntified in data line <		jillreinert@goldenwest.com			
<701>	Recidentiallo	Residential I ocal Service Charge Effective Date	ective Date	1/1/	1/2014				
<702>	Single State-w	Single State-wide Residential Local Service Charge	Service Charge	1	H -1 -1 -1 -1 -1 -1 -1 -1 -1 -1 -1 -1 -1				
<703>	<a1></a1>	<a>2>	<a3></a3>	 61>	 4p2>	<	 b4>	<	0
	. 1	1 5	5		Residential Local		1	Mandatory Extended Area	÷
	State	Exchange (ILEC)	SAC (CETC)	Rate Type	Service Rate	State Subscriber Line Charge	State Universal Service Fee		Total per line Rates and Fees
					See at	See attached worksheet			
					-				

(710) Bro Data Col	(710) Broadband Price Offerings Data Collection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010>	<010> Study Area Code	391640
<015>	<015> Study Area Name	ARMOUR INDEPENDENT TELEPHONE CO.
<020>	<020> Program Year	2015
<030>	<030> Contact Name - Person USAC should contact regarding this data	Jill Reinert
<035>	<035> Contact Telephone Number - Number of person identified in data line <030>	6052792161 ext.
<039>	<039> Contact Email Address - Email Address of person identified in data line <030> jillreinert@goldenwest.com	jillreinert@goldenwest.com

<d4></d4>	Usage Allowance Action Taken When Limit Reached { <i>select</i> }												
<q3></q3>	Usage Allowance (GB)												
<d2></d2>	Broadband Service - Upload Speed (Mbps)												
<d1></d1>	Broadband Service - Download Speed (Mbps)												
<>>>	Total Rate and Fees					had	501						
 	State Regulated Fees					See affac	workshoot	พบเหลาเฮฮเ -					
 	Residential Rate						,						
<a2></a2>	Exchange (ILEC)												
<a1></a1>	State												
<711>		I		•	•								

(800) Operating Companies			FCC Form 481 OMB Control No. 3060-0986 / OMB Control No. 3060-0819
Data Collection Form			July 2013
<010> Study Area Code	391640		
<015> Study Area Name	ARMOUR INDEPE	ARMOUR INDEPENDENT TELEPHONE CO.	
<020> Program Year	2015		
<030> Contact Name - Person USAC should contact regarding this data	Jill Reinert		
<035> Contact Telephone Number - Number of person identified in data line <030>	0> 6052792161 ext.	t.	
<039> Contact Email Address - Email Address of person identified in data line <030>		jillreinert@goldenwest.com	
<810> Reporting Carrier Golden West Telecommunications Cooperative, Inc.	lve, Inc.		
Operating Company	ive, Inc.		
<813> <a1></a1>		<a2></a2>	<a>3>
Affiliates		SAC	Doing Business As Company or Brand Designation
	See att	See attached worksheet	196

(900) Tr	(900) Tribal Lands Reporting	FCC Form 481
Data Co	Data Collection Form	OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010>	Study Area Code	391640
<015>	Study Area Name	ARMOUR INDEPENDENT TELEPHONE CO.
<020>	• Program Year	2015
<030>	· Contact Name - Person USAC should contact regarding this data	Jill Reinert
<035>	Contact Telephone Number - Number of person identified)30> 6052792161 ext.
<039>	· Contact Email Address - Email Address of person identified in data line <030>)30> jillreinert@goldenwest.com
		Yankton Sioux Reservation
<910>	Tribal Land(s) on which ETC Serves	
	,	
		391640sd920.pdf
<920>	. Tribal Government Engagement Obligation	
		Name of Attached Document
If your	If your company serves Tribal lands, please select (Yes,No, NA) for each these boxes	
וחיחי	to confining the status described on the attached documents), on the 920, damonstrates coordination with the Tribal government purchase to a	Select
§ 54.3	demonstrates condingtion with the finds government parsuant to § 54.313(a)(9) includes:	(Yes,No,
<421>	Needs assessment and deployment planning with a focus on Tribal	Xes Xes
<925>	· Feasibility and sustainability planning;	Yes
<923>	· Marketing services in a culturally sensitive manner;	Yes
<924>	· Compliance with Rights of way processes	Yes
<925>	· Compliance with Land Use permitting requirements	Yes
<926>	· Compliance with Facilities Siting rules	Yes
<927>	· Compliance with Environmental Review processes	Yes
<928>		Yes
<929>	· Compliance with Tribal Business and Licensing requirements.	Yes

(1100) N	(1100) No Terrestrial Backhaul Reporting	FCC Form 481
Data Co	Data Collection Form	OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010>	Study Area Code	391640
<015>	Study Area Name	ARMOUR INDEPENDENT TELEPHONE CO.
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Jill Reinert
<032>	Contact Telephone Number - Number of person identified in data line <030>	6052792161 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	jillreinert@goldenwest.com
<1120>	Please check this box to confirm no terrestrial backhaul options exist within the supported area pursuant to § 54.313(G)	
<1130>	Please check this box to confirm the reporting carrier offers broadband service of at least 1 Mbps downstream and 256 kbps upstream within the supported area pursuant to § 54.313(G)	

(1200) Te	(1200) Terms and Condition for Lifeline Customers	FCC Form 481
Lifeline Data Coll	Lifeline Data Collection Form	OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010>	Study Area Code	391640
<015>	Study Area Name	ARMOUR INDEPENDENT TELEPHONE CO.
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Jill Reinert
<032>	Contact Telephone Number - Number of person identified in data line <030>	6052792161 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	jillreinert@goldenwest.com
		391640sd1210.pdf
<1210>	<1210> Terms & Conditions of Voice Telephony Lifeline Plans	
		Name of Attached Document
<1220>	Link to Public Website	
"Please c or the we § 54.422	"please check these boxes below to confirm that the attached document(s), on line 1210, or the website listed, on line 1220, contains the required information pursuant to § 54.422(a)(2) annual reporting for ETCs receiving low-income support, carriers must	
annually report:	report:	
<1221>	Information describing the terms and conditions of any voice telephony service plans offered to Lifeline subscribers,	
<1222>	Details on the number of minutes provided as part of the plan,	
<1223>	Additional charges for toll calls, and rates for each such plan.	

Including Nate-of-Return Corries officiated with Price Cap Local Exchange Corriers 401b Study Avea Code 402b Study Avea Code 402b Study Avea Code 403b Contract Name Person Uses Front Study 403b Contract Name Person Uses Person Identified in data line 403b 111-xet leart-secologisment; com 403b Contract Remain Address - Final Address of person Identified in data line 403b 111-xet leart-secologisment; com 403b Contract Remain Address - Final	(2000) Price Cap Carr Data Collection Form	(2000) Price Cap Carrier Additional Documentation Data Collection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819
Study Area Code Study Area Name Study Area Name Study Area Name Contact Name Feet and Stack Should contact regarding this data Contact Name Feet and Address - Email Address - Depreson Identified in data line-GIDD Contact Trial Address - Email Address - Depreson Identified in data line-GIDD Contact Trial Address - Email Address - Depreson Identified in data line-GIDD Contact Trial Address - Email Address - Depreson Identified in data line-GIDD Contact Trial Address - Email Address - Depreson Identified in data line-GIDD Contact Trial Address - Email Address - Depreson Identified in data line-GIDD Contact Trial Address - Email Address - Depreson Identified in data line-GIDD Support as set front in 47 CRR § 54.333(b).(A) (A) (A) (A) (A) (A) (A) (A) (A) (A)	ng Rate-	of-Return Carriers affiliated with Price Cap Local Exchange Carriers	July 2013
Study Area Name Study Area		y Area Code	391640
Porgram Year Contact Unail Address - Email Emai		y Area Name	INDEPENDENT TELEPHONE
Contact Telephone Number - Even Old Kabuld contact regalding this fast line - G100- Contact Telephone Number - Random (Ask Statistical Contact Telephone Number - Statistical Contact America Phase I reporting Internental Contact Certification Internental Contact Certification Internental Contact America Phase I Reporting (47 CFR § 54.313(b)) Internental Contact America Phase I Reporting (47 CFR § 54.313(c)) Internental Contact America Phase I Reporting (47 CFR § 54.313(c)) Internental Contact America Phase I Reporting (47 CFR § 54.313(c)) Internental Contact America Phase I Reporting (47 CFR § 54.313(c)) Internental Contact America Phase I Reporting (47 CFR § 54.313(c)) Internental Contact America Phase I Reporting (47 CFR § 54.313(c)) Internental Contact America Phase I Reporting (47 CFR § 54.313(c)) Internental Contact America Phase I Reporting (47 CFR § 54.313(c)) Internental Contact America Phase I Reporting (47 CFR § 54.313(c)) Internental Contact America Phase I Reporting (47 CFR § 54.313(c)) Internental Contact America Phase I Reporting (47 CFR § 54.313(c)) Internental Contact America Phase I Reporting (47 CFR § 54.313(c)) Internental Contact America Phase I Reporting (47 CFR § 54.313(c)) Internental Contact America Phase I Reporting (47 CFR § 54.313(c)) Internental Contact America Phase I Reporting (47 CFR § 54.313(c)) Internental Contact America Phase I Reporting (47 CFR § 54.313(c)) Internental Contact America Phase I Reporting (47 CFR § 54.313(c)) Int		ram Year	2015
Contact Telephone Number - Number of person identified in data line -GISD		act Name - Person USAC should contact regarding this data	
Contact Email Address. Email Address of person identified in data line 4039b 311114410140000000000000000000000000000		act Telephone Number - Number of person identified in data line <030>	6052792161 ext.
the boxes below to note compliance as a redplent of Incremental Connect America Phase I support, frozen High Cost support, High Cost support to offset access charge reductions, and Connect America Phase I support as set forth in 47 CFR § 54.313(b),(c),(d),(e) the information reported on this form and in the documents attached below is accurate. 2nd Year Certification (47 CFR § 54.313(b),1) Price Cap Carrier Receiving Frozen Support Certification 2015 Frozen Support Certification 2015 Frozen Support Certification 2015 Frozen Support Certification 2016 and future Frozen Support Certification 2017 and future Frozen Support Su			jillreinert@goldenwest.com
Pric Con	the box	res below to note compliance as a recipient of Incremental Connect Amerii support as set forth in 47 CFR § 54.313(b),(c),(d),(e	a Phase I support, frozen High Cost support, High Cost support to offset access charge reductions, and Connect America Phase II) the information reported on this form and in the documents attached below is accurate.
Pric Con	Incre	emental Connect America Phase I reporting	
Pric Con		2nd Year Certification $\{47 \text{ CFR } \S 54.313(b)(1)\}$	
Pric Con	^	3rd Year Certification {47 CFR § 54.313{b)(2}}	
Con	Price	? Cap Carrier Receiving Frozen Support Certification {47 CFR § 54.312(a)}	
Pric	^	2013 Frozen Support Certification	
Pric	^	2014 Frozen Support Certification	
Pric	^	2015 Frozen Support Certification	
Pric	^	2016 and future Frozen Support Certification	
Con		e Cap Carrier Connect America ICC Support {47 CFR § 54.313(d)}	
Con	^	Certification Support Used to Build Broadband	
		nect America Phase II Reporting (47 CFR § 54.313(e)) 3rd year Broadband Service Certification 5th year Broadband Service Certification Interim Progress Certification	
		Please check the box to confirm that the attached document(s), on lipursuant to § 54.313 (e)(3)(ii), as a recipient of CAF Phase II support addresses of community anchor institutions to which began providing receding calendar year.	ne 2021, contains the required information shall provide the number, names, and g access to broadband service in the
<2021> Interim Progress Community Anchor Institutions	۸	Interim Progress Community Anchor Institutions	
Name of Attached Document Listing Required Information			Name of Attached Document Listing Required Information

	DEDACTED FOR DITUIN INFORMATION
	NEDACTED FOR FOREIGN FOR FOREIGN
(3000) Rate Of Return Carrier Additional Documentation	FCC Form 481
Data Collection Form	OMB Control No. 3060-0986/OMB Control No. 3060-0819
	July 2013

<010>	· Study Area Code	391640
<015>		INDEPENDENT TELEPHONE CO.
<020>		2015.
<030>		Jill Reinert
<032>	Contact Telephone Number - Number of person identified in data line	6052792161 ext.
<039>	 Contact Email Address - Email Address of person identified in data line <030> 	illreinert@goldenwest.com
CHECK	CHECK the boxes below to note compliance on its five year service quality plan (pursuant CFR 6.84.313ff)(2). I further certify that the	its five year service quality plan (pursuant to 47 CFR § 54.202(a)) and, for privately held carriers, ensuring compliance with the financial reporting requirements set forth in 47 FBS 54.313ff(12). I further certify that the information reported on this form and in the documents attached below is accurate.
(3010)	Progress Report on 5 Year Plan	
		Name of Attached Document Listing Required Information
(3011)	Please check this box to confirm that the attached document(s), on line 3012 contains the required information pursuant to § 54.313 (f)(1)(ii), the carrier shall provide the number, names, and addresses of community anchor institutions to which began providing access to broadband service in the preceding calendar year.	12 contains the required information pursuant to sees of community anchor institutions to which began
(3012)	Community Anchor Institutions (47 CFR § 54.313(f)(1)(ii))	
(3013)	Is your company a Privately Held ROR Carrier (47 CFR § 54.313(f)(2)) If yes, does your company file the RUS annual report	Name of Attached Document Listing Required Information (Yes/No) (Yes/No) (Yes/No)
Please	3 check these boxes to confirm that the attached document(s), on line 3017,	check these boxes to confirm that the attached document(s), on line 3017, contains the required information pursuant to § 54,313(f)(2) compliance requires:
(3015)	Electronic copy of their annual RUS reports (Operating Report for Telecommunications Borrowers)	
(3016)	_	Flows
(3017)	If the response is yes on line 3014, attach your company's RUS annual report and all required documentation	391640sd3017.pdf
(0100)		Name of Attached Document Listing Required Information
(3018)		(on/sat)
(3019)	If the response is yes on line 3018, ple confirm your submission, on line 3026 Either a copy of their audited financial	ase check the boxes below to pursuant to 5 s43.31(f)(2), contains statement; or (2) a financial report in a format comparable to RUS Operating Report for Telecommunications
(3020)	Document(s) for Balance Sheet, Income Statement and Statement of Cash Flows	th Flows
(3021)	Management letter issued by the independent certified public accountant that performed the company's financial audit	informed the company's financial audit.
	if the response is no on line 3018, please check the boxes below to confirm your submission, on line 3026 pursuant to § 54.313(f)(2), contains:	
(3022)	Copy of their financial statement which has been subject to review by an independent certified public accountant; or 2) a financial report in a format comparable to RUS Operating Report for Telecommunications	
(3023)		
(3024) (3025)	public accountant Underlying information subjected to an officer certification. Underlying information subjected to an officer certification. Document(s) for Balance Sheet, Income Statement and Statement of Cash Flows	T Flows
(3026)	Attach the worksheet listing required information	
		Name of Attached Document Listing Required Information

Certification - Reporting Carrier	FCC Form 481
Data Collection Form	OMB Control No. 3060-0986/OMB Control No. 3060-0819
	July 2013

<010>	Study Area Code	391640
<015>	Study Area Name	ARMOUR INDEPENDENT TELEPHONE CO.
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Jill Reinert
<035>	Contact Telephone Number - Number of person identified in data line <030>	6052792161 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	jillreinert@goldenwest.com

TO BE COMPLETED BY THE REPORTING CARRIER, IF THE REPORTING CARRIER IS FILING ANNUAL REPORTING ON ITS OWN BEHALF:

Certification of Officer as to the Accuracy of the Data Reported for the Annual Reporting for CAF or LI Recipients

I certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual reporting requirements for universal service support recipients; and, to the best of my knowledge, the information reported on this form and in any attachments is accurate.

Name of Reporting Carrier: ARMOUR INDEPENDENT TELEPHONE CO.

Signature of Authorized Officer: CERTIFIED ONLINE Date 06/16/2014

Printed name of Authorized Officer: Dennis Law

Title or position of Authorized Officer: $^{ ext{CEO}}$

Telephone number of Authorized Officer: 6052792161 ext.

Study Area Code of Reporting Carrier: 391640 Filing Due Date for this form: 06/30/2014

Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.

	tion - Agent / Carrier lection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010>	Study Area Code	391640
<015>	Study Area Name	ARMOUR INDEPENDENT TELEPHONE CO.
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Jill Reinert
<035>	Contact Telephone Number - Number of person identified in data line <030>	6052792161 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	jillreinert@goldenwest.com

TO BE COMPLETED BY THE REPORTING CARRIER, IF AN AGENT IS FILING ANNUAL REPORTS ON THE CARRIER'S BEHALF:

Certification of Officer to Authoriz	e an Agent to File Annual Reports for CAF or LI Recipients on Behalf of Reporting Carrier
I certify that (Name of Agent) also certify that I am an officer of the reporting carrier; my res agent; and, to the best of my knowledge, the reports and data	is authorized to submit the information reported on behalf of the reporting carrier. I ponsibilities include ensuring the accuracy of the annual data reporting requirements provided to the authorized provided to the authorized agent is accurate.
Name of Authorized Agent:	
Name of Reporting Carrier:	
Signature of Authorized Officer:	Date:
Printed name of Authorized Officer:	
Title or position of Authorized Officer:	
Telephone number of Authorized Officer:	
Study Area Code of Reporting Carrier:	Filing Due Date for this form:
, ,	unished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment inder Title 18 of the United States Code, 18 U.S.C. § 1001.

TO BE COMPLETED BY THE AUTHORIZED AGENT:

Certification of Agent	Authorized to File Annual Reports for CAF or LI Recipier	nts on Behalf of Reporting Carrier
	horized to submit the annual reports for universal service support reporting carrier; and, to the best of my knowledge, the information	· · · · · · · · · · · · · · · · · · ·
Name of Reporting Carrier:		
Name of Authorized Agent or Employee of Agent:		
Signature of Authorized Agent or Employee of Agent:		Date:
Printed name of Authorized Agent or Employee of Agent:		
Title or position of Authorized Agent or Employee of Agen	ıt	
Telephone number of Authorized Agent or Employee of A	gent:	
Study Area Code of Reporting Carrier:	Filing Due Date for this form:	
Persons willfully making false statements on this form	m can be punished by fine or forfeiture under the Communications Act of 19. 18 of the United States Code, 18 U.S.C. § 1001.	934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title

Attachments

	Data Collection Form								OMB Control No July 2013	OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013	ol No. 3060-0819
<010>	Study Area Code	au				3	391640				
	Study Area Name	Je				7	ARMOUR INDI	ARMOUR INDEPENDENT TELEPHONE CO.			
<020>	Program Year					.4	2015				
	Contact Name - Person USAC should contact regarding this data	Person US	AC should con	tact regardi	ng this data		Jill Reinert	it.			
	Contact Telephone Number - Number of person identified in data line <030>	one Numbe	er - Number of	person ide	ntified in data li		6052/92161 ext.	ext.			
<039>	Contact Email Address - Email Address of person identified in data line <0.30>	ddress - Er	nail Address o	t person ide	ntified in data l		illreinert	jillreinert@goldenwest.com			
<a>	 b1>	 b2>	<	 b4>	<c1></c1>	<c2></c2>	>	<e></e>	<f>></f>	<g></g>	<h>></h>
NORS Reference Number	e Outage Star	Outage t Start Time	Outage End Date	Outage End Time	Number of Customers Affected	Total Number of Customers	911 Facilities Affected (Yes / No)	Service Outage Description (Check all that apply)	Did This Outage Affect Multiple Study Areas (Yes / No)	Service Outage Resolution	Preventative Procedures
	10/15/2013		10/15/2013			1322	NO	Wireline (including cable) Voice (non-VoIP), Problems with cards 7 & 8 in Armour MXK2	NO	Cards Rebooted	Worked with vendor to determine why the cards needed rebooted to remain in service

(700) Price Offerings including Voice Rate Data	FCC Form 481	
Data Collection Form	OMB Control No. 3060-0986/OMB Control No. 3060-0819	060-0819
	July 2013	
<010> Study Area Code	391640	

<010>	<010> Study Area Code	391640
<015>	<015> Study Area Name	ARMOUR INDEPENDENT TELEPHONE CO.
<020>	<020> Program Year	2015
<030>	<030> Contact Name - Person USAC should contact regarding this data	Jill Reinert
<032>	<035> Contact Telephone Number - Number of person identified in data line <030> 6052792161 ext.	6052792161 ext.
<039>	<039> Contact Email Address - Email Address of person identified in data line <030> jillreinert@goldenwest.com	jillreinert@goldenwest.com

<701> Residential Local Service Charge Effective Date
<702> Single State-wide Residential Local Service Charge

1/1/2014

<a2></a2>	State Exchange (ILEC)	Armour 605 724	Armour 605 724	Bridgewater 605 729	Bridgewater 605 729	Bridgewater 605 729	Canistota 605 296	Canistota 605 296	Canistota 605 296						
<a3></a3>	EC) SAC (CETC)	724	724	729	5 729	5 729	296	296	296						
 b1>) Rate Type	FR	FR	FR	FR	FR	FR	표	FR						
 	Residential Local Service Rate	14.0	15.95	14.0	15.95	17.5	14.0	15.95	17.5						
 	State Subscriber Line Charge	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0						
 	State Universal Service Fee	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0						
 	Mandatory Extended Area Service Charge	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0						
<>>>	Total per line Rates and Fees	14.0	15.95	14.0	15.95	17.5	14.0	15.95	17.5						

(710) Broadband Price Offerings	FCC Form 481
Data Collection Form	OMB Control No. 3060-0986/OMB Control No. 3060-0819
	July 2013
<010> Study Area Code	391640
<015> Study Area Name	ARMOUR INDEPENDENT TELEPHONE CO.
<020> Program Year	2015

jillreinert@goldenwest.com

<030> Contact Name - Person USAC should contact regarding this data
 <035> Contact Telephone Number - Number of person identified in data line <030>
 <039> Contact Email Address - Email Address of person identified in data line <030>

<711>

Jill Reinert 6052792161 ext.

<d4></d4>	Usage Allowance Action Taken When Limit Reached {select}	Other, May be discounted if customer subscribes to bundle	Other, May be discounted if customer subscribes to bundle	Other, May be discounted if customer subscribes to bundle	Other, May be discounted if customer subscribes to bundle	Other, May be discounted if customer subscribes to bundle	Other, May be discounted if customer subscribes to bundle	Other, May be discounted if customer subscribes to bundle	Other, May be discounted if customer subscribes to bundle	Other, May be discounted if customer subscribes to bundle	May be discounted if customer ibes to bundle	Other, May be discounted if customer subscribes to bundle	Other, May be discounted if customer subscribes to bundle					
		Other, M	Other, M subscrib	Other, M	Other, May subscribes	Other, M subscrib	Other, M	Other, M	Other, M subscrib	Other, N subscrib	Other, May subscribes	Other, M subscrib	Other, P					
	Usage Allowance (GB)	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0					
<q3></q3>	Broadband Service Usag -Upload Speed (Mbps)	1.0	1.0	2.0	5.0	1.0	1.0	2.0	5.0	1.0	1.0	2.0	5.0					
<d2></d2>	Broadband Service - Broadband Service Download Speed - Upload Speed (Mb (Mbs)	0.9	15.0	25.0	30.0	0.9	15.0	25.0	30.08	6.0	15.0	25.0	30.0					
<c> <d1></d1></c>	Total Rates and Fees	59.95	79.95	99.95	194.95	59.95	79.95	99.95	194.95	59.95	79.95	99.95	194.95					
<bs></bs> <bs></bs> <br< th=""><th>State Regulated Fees</th><th>0.0</th><th>0.0</th><th>0.0</th><th>0.0</th><th>0.0</th><th>0.0</th><th>0.0</th><th>0.0</th><th>0.0</th><th>0.0</th><th>0.0</th><th>0.0</th><th></th><th></th><th></th><th></th><th></th></br<>	State Regulated Fees	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0					
 b1>	Residential Rate	59.95	79.95	99.95	194.95	59.95	79.95	39.95	194.95	59.95	79.95	99.95	194.95					
<a2></a2>	Exchange (ILEC)	Armour 605 724	Armour 605 724	Armour 605 724	Armour 605 724	Bridgewater 605 729	Bridgewater 605 729	Bridgewater 605 729	Bridgewater 605 729	Canistota 605 296	Canistota 605 296	Canistota 605 296	Canistota 605 296					
<a1></a1>	State	SD	SD	SD	SD													

(800) Op	(800) Operating Companies		ECC Form 481
Data Co	Data Collection Form		OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010>	Study Area Code	391640	
<015>	Study Area Name	ARMOUR INDEPENDENT TELEPHONE CO.	
<020>	Program Year	2015	
<030>	Contact Name - Person USAC should contact regarding this data	Jill Reinert	
<032>	Contact Telephone Number - Number of person identified in data line <030>	6052792161 ext.	
<039>	Contact Email Address - Email Address of person identified in data line <030>	jillreinert@goldenwest.com	
<810>	Reporting Carrier Golden West Telecommunications Cooperative, Inc.	Ü	
<811>	Holding Company		
<812>	Operating Company Golden West Telecommunications Cooperative,	Inc.	
<813>	<a1></a1>	<a2></a2>	<a3></a3>
	Affiliates	SAC	Doing Business As Company or Brand Designation
	Livingston Telephone Company	442107	
		_	

GOLDEN WEST – ARMOUR INDEPENDENT TELEPHONE COMPANY (SAC 391640)

ATTACHMENT - LINE 112

FIVE YEAR SERVICE QUALITY IMPROVEMENT PLAN

ATTACHMENT REDACTED IN ENTIRETY



Certification of Service Quality Standards & Consumer

Protection Rules Compliance for Voice and Broadband Services

Golden West Telecommunications Cooperative, Inc. (hereinafter "the Company") hereby certifies that it is complying with applicable service quality standards and consumer protection rules.

This document details the processes and procedures that the Company follows to ensure compliance with service quality standards and consumer protection rules as laid out in FCC Form 481 Instructions.

The Company provides voice grade access to the public switched telephone network (PSTN) at a flat rate, thereby enabling access to emergency services provided by local government or other public safety organizations such as 911.

For service quality standards that are affected by plant issues, the Company engineers and installs its plant and other facilities in such a way as to ensure, to the greatest extent possible, safe, adequate, and continuous service at all times.

In addition, employees are periodically trained on service quality standards and consumer protection issues. In particular, if any set of issues appear to be prevalent, employees are given briefings on how to handle such issues, beyond the normal guidelines in place for resolution of customer complaints. A recent example is the call completion problems that have arisen and the customer calls that are generated as a result. Although this is not a service quality problem caused by the Company, it does affect customers of the Company and, therefore, deserves the attention of the Company employees.

The Company also periodically reviews its operating procedures to be sure that those operating procedures are in compliance with service quality standards and that the operating procedures are not in violation of consumer protection rules. Internally a compliance officer ensures annual employee training and dictates disciplinary processes for improper use of consumer information. If concerns arise that cannot be handled by the compliance officer, legal counsel is sought to assist with a resolution.

If complaints are filed with the Company related to service quality standards or consumer protection rules, the complaint is immediately investigated, the matter tracked and any corrective action noted. This process ensures that problems are addressed and corrections made.

The Company advertises the availability of its services and the charges using media of general distribution and on its website.

The Company is subject to consumer protection obligations for broadband services under federal law. These obligations include, but are not limited to, the following: public disclosure of accurate information regarding network management practices, performance, and commercial terms of broadband internet access services; as a means of providing sufficient information for consumers to make informed choices regarding use of such services, and for content, application, service and device providers to develop, market, and maintain internet offerings as specified in F.C.C 47 C.F.R. Part 8 §8.3.

The Company maintains six business offices throughout its service area providing customers with access to a customer service representative either in person or via a local telephone number or toll-free telephone number during normal business hours. Customers also have access to the repair service and internet help desk twenty-four hours a day, seven days a week by calling a toll-free number, or by calling one of the business office numbers, which forward to these services after hours.



Certification of Functionality in Emergency Situation

Golden West Telecommunications Cooperative, Inc. (hereinafter "The Company") hereby certifies that it is able to function in emergency situations as set forth in §54.202(a)(2). The Company's critical network infrastructure is designed to remain functional in emergency situations without an external power source, is able to reroute traffic around damaged facilities, and is capable of managing traffic spikes resulting from emergency situations as required by Section 54.202(a)(2). The Company can take reasonable steps to reroute traffic around damaged facilities and manage traffic spikes throughout its network, as emergency situations require.

Specifically, each central office building is supplied with standby generators and battery back-up that enable the central office to keep running until power is restored so long as fuel is available and the facility can be safely accessed, or until reasonable system changes are made to reroute traffic.

The capacity of the Company to function in emergency situations encompasses both voice and broadband.

Section 54.202(a)(2) requires ETCs that are designated by the Commission to "demonstrate its ability to remain functional in emergency situations, including a demonstration that it has a reasonable amount of back-up power to ensure functionality without an external power source, is able to reroute traffic around damaged facilities, and is capable of managing traffic spikes resulting from emergency situations."



Golden West Telecommunications Cooperative, Inc.

Description of Tribal Engagement

Golden West Telecommunications Cooperative, Inc. (hereinafter "the Company"), study area 391640, provides services to a small area on the Yankton Sioux Reservation. On September 26, 2013, by letter sent via certified mail to the Tribal Chairman, the Company requested a joint meeting with the Yankton Sioux Tribe to exchange information and discuss issues related to the deployment and provisioning of communications services on Tribal lands. The Company did not receive a response to the first letter; therefore, a follow up letter was sent via certified mail to the Tribal Chairman on November 21, 2013. No response was received from the follow up letter.

In accordance with provisions in the FCC's USF and ICC Transformation Order, paragraphs 636 and 637, and 47 CFR 54.313(a)(9), Golden West Telecommunications Cooperative, Inc. will again attempt to organize a joint meeting with the Yankton Sioux Tribe in 2014. If successful the Company, with Tribal input, will continue to evaluate the need for future service deployments on Tribal lands while working to overcome challenges associated with right-of-way and permitting processes. The feasibility and sustainability of communications services on Tribal lands will be discussed and the Company will, with assistance from the Tribal authorities, attempt to identify additional steps that can be taken to make essential communications services deployed on Tribal lands both feasible and sustainable. The Company and Tribal authorities will also discuss and explore ways in which they can coordinate to ensure that services are marketed on tribal lands in a manner that will relate to the community and resonate with consumers, with the aim of increasing service adoption.



Lifeline Terms and Conditions

Golden West Telecommunications Cooperative, Inc. offers Lifeline program-supported service to qualified low-income residential consumers for one telephone line per eligible household. The Lifeline program provides discounts to eligible low-income consumers to help them establish and maintain telephone service. Lifeline assistance lowers the cost of basic, monthly local telephone service. Eligible consumers can receive \$9.25 per month in discounts. In addition, the Federal Universal Service Charge is not assessed to consumers participating in Lifeline. Toll Blocking prevents the placement of all long distance calls for which a subscriber would be charged. Toll blocking is available to eligible consumers at no cost.

Lifeline Program Eligibility Information

Program Based Eligibility

Consumers are eligible for Lifeline if they, one of their dependents or their household participate in one of the following qualifying assistance programs:

Low-Income Home Energy Assistance Program (LIHEAP)
Federal Public Housing Assistance (Section 8)
Supplemental Nutrition Assistance Program (SNAP)
Medicaid
National School Lunch Program's Free Lunch Program
Supplemental Security Income (SSI)
Temporary Assistance for Needy Families (TANF)

Lifeline applicants must present documentation demonstrating eligibility either through participation in one of the qualifying federal assistance programs or through income-based means.

Acceptable documentation of program-based eligibility includes: current or prior year's statement of benefits from a qualifying state, federal or Tribal program; notice letter of participation in a qualifying state, federal or Tribal program; program participation documents; or another official document evidencing the consumer's participation in a qualifying state, federal or Tribal program.

Income Based Eligibility

In addition, consumers are eligible for Lifeline if their household income is at or below 135% of the federal poverty guidelines.

2014 Federal Poverty Guidelines - 135%

Household Size	48 Contiguous States and D.C.	Alaska	Hawaii
1	\$15,755	\$19,683	\$18,117
2	\$21,236	\$26,541	\$24,422
3	\$26,717	\$33,399	\$30,726
4	\$32,198	\$40,257	\$37,031
5	\$37,679	\$47,115	\$43,335
6	\$43,160	\$53,973	\$49,640
7	\$48,641	\$60,831	\$55,944
8	\$54,122	\$67,689	\$62,249
For each additional person, add	\$5,481	\$6,858	\$6,305

Acceptable documentation of income eligibility includes: prior year's state, federal or Tribal tax return; current income statement from an employer or paycheck stub; social security statement of benefits; Veterans Administration statement of benefits; retirement/pension statement of benefits; unemployment/workmen's compensation statement of benefits; federal or Tribal notice of letter participating in General Assistance; or a divorce decree or child support award or other official document containing income information.

Tribal Eligibility

A subscriber who lives on Tribal lands and is an eligible resident of Tribal lands is eligible for Tribal Lifeline service or Tribal Link Up if the subscriber, one or more of the subscriber's dependents, or the subscriber's household participates in any of the above-listed qualifying assistance programs or one of the following Tribal-specific federal assistance programs: Bureau of Indian Affairs General Assistance; Tribally Administered Temporary Assistance for Needy Families; Head Start (if income eligibility criteria are met); or the Food Distribution Program on Indian Reservations (FDPIR). Tribal subscribers may also qualify if the household income is at or below 135% of the Federal Poverty Guidelines.

Numbers of Minutes-of-Use Provided as Part of Lifeline Program Service

Golden West Telecommunications Cooperative, Inc.'s Voice Lifeline service includes unlimited local minutes-of-use within the toll-free calling area. Golden West Telecommunications Cooperative, Inc.'s Voice Lifeline Plan does not include any free minutes-of-use for toll. Toll is billed at the standard toll rate depending on which interexchange carrier the consumer subscribes to for toll service. As part of the Lifeline service, toll blocking is available to eligible consumers at no cost.

Rates

Subscribers may receive the Lifeline credit on any type or grade of local service, including bundled services that are normally offered by Golden West Telecommunications Cooperative, Inc. Advertised rates do not include any applicable taxes or surcharges.

Recertification of Lifeline Eligibility

Lifeline recipients are required to recertify their eligibility annually. Failure to properly recertify a recipient's continued eligibility for the Lifeline program will result in termination of the Lifeline recipient's monthly Lifeline discount and de-enrollment from the Lifeline Program.

Additional Lifeline Program Information

The Lifeline program is limited to one benefit per household, consisting of either wireline or wireless service. A household is defined, for purposes of the Lifeline program, as an individual or group of individuals who live together at the same address and share income and expenses. Lifeline is a government benefit program, and consumers who willfully make false statements in order to obtain the benefit can be punished by fine or imprisonment or can be barred from the program.

According to the Paperwork Reduction Act of 1995, an agency may not conduct or sponsor, and a person is not required to respond to, a collection of information unless it displays a valid OMB control number. The valid OMB control number for this information collection is 0572-0031. The time required to complete this information collection is estimated to average 4 hours per response, including the time for reviewing instructions,

earching existing data sources, gathering and maintaining th	e data needed, and com	pleting and reviewing t	the collection of information.					
USDA-RUS			This data will be used by RUS to review your financial situation. Your response is required by 7 U.S.C. 901 et seq.					
			and, subject to federal laws and regulations regarding confidential information, will be treated as confidential.					
			BORROWER NAME					
OPERATING REPO		S	Golden West Telecommunications Cooperative, Inc.					
			(Prepared with Audited Data)					
NSTRUCTIONS-Submit report to RUS within 30 days	after close of the pe	riod.	PERIOD ENDING	BORROWER	DESIGNATION	ı		
For detailed instructions, see RUS Bulletin 1744-2. Re	port in whole dollars	s only.	December, 2013	SD0508				
to the best of our knowledge and belief. ALL INSURANCE REQUIRED BY 7 RENEWALS HAVE BEEN OBTAINE	CFR PART 1788, D FOR ALL POI	dance with the according to the control of the cont	ERTIFICATION ounts and other records of the system and reflect the sta I, RUS, WAS IN FORCE DURING THE REPORTE PURSUANT TO PART 1788 OF 7CFR CHAPTER	NG PERIOL				
DURING THE PERIO	D COVERED BY		e of the following)	A V II				
All of the obligations under the RUS loan door have been fulfilled in all material respects.	uments	There has been a default in the fulfillment of the obli- under the RUS loan documents. Said default(s) is/a specifically described in the Telecom Operating Rep	re					
Denny Law	,	4/15/2014	_					
		DATE						
		PART /	A. BALANCE SHEET					
	BALANCE	BALANCE		B	ALANCE	BALANCE		
ASSETS	PRIOR YEAR	END OF PERIOD	LIABILITIES AND STOCKHOLDERS' EQUITY	PRI	OR YEAR	END OF PERIOD		
CURRENT ASSETS			CURRENT LIABILITIES					
Cash and Equivalents			25. Accounts Payable					
2. Cash-RUS Construction Fund			26. Notes Payable					
3. Affiliates:			27. Advance Billings and Payments					
a. Telecom, Accounts Receivable			28. Customer Deposits					
b. Other Accounts Receivable			29. Current Mat. L/T Debt			<u>, </u>		
c. Notes Receivable			30. Current Mat. L/T Debt-Rur. Dev.					
4. Non-Affiliates:			31. Current MatCapital Leases					
a. Telecom, Accounts Receivable			32. Income Taxes Accrued					
b. Other Accounts Receivable	ļ		33. Other Taxes Accrued					
c. Notes Receivable			34. Other Current Liabilities			-		
Interest and Dividends Receivable			35. Total Current Liabilities (25 thru 34)					
Material-Regulated			LONG-TERM DEBT					
7. Material-Nonregulated			36. Funded Debt-RUS Notes			-		
8. Prepayments	ll ii		37. Funded Debt-RTB Notes					
9. Other Current Assets]		38. Funded Debt-FFB Notes					
10. Total Current Assets (1 Thru 9)			39. Funded Debt-Other			!		
NONCURRENT ASSETS			40. Funded Debt-Rural Develop, Loan					
11. Investment in Affiliated Companies			41. Premium (Discount) on L/T Debt					
a. Rural Development			42. Reacquired Debt					
b. Nonrural Development			43. Obligations Under Capital Lease					
12. Other Investments			44. Adv. From Affiliated Companies					
a. Rural Development			45. Other Long-Term Debt					
b. Nonrural Development			46. Total Long-Term Debt (36 thru 45)					
13. Nonregulated Investments			OTHER LIAB. & DEF. CREDITS					
14. Other Noncurrent Assets			47. Other Long-Term Liabilities 48. Other Deferred Credits					
15. Deferred Charges			49. Other Jurisdictional Differences					
Jurisdictional Differences Total Noncurrent Assets (11 thru 16)			50. Total Other Liabilities and Deferred Credits (47 thru 49)					
PLANT, PROPERTY, AND EQUIPMENT			EQUITY					
18. Telecom, Plant-in-Service			51, Cap. Stock Outstand, & Subscribed					
19. Property Held for Future Use			52. Additional Paid-in-Capital					
20. Plant Under Construction			53. Treasury Stock					
21. Plant Adj., Nonop. Plant & Goodwill			54. Membership and Cap. Certificates					
22. Less Accumulated Depreciation			55. Other Capital					
23. Net Plant (18 thru 21 less 22)			56. Patronage Capital Credits					
24. TOTAL ASSETS (10+17+23)			57. Retained Earnings or Margins					
TO THE MODE TO (10. 17. 20)			58. Total Equity (51 thru 57)					
			59. TOTAL LIABILITIES AND EQUITY (35+46+50+58					

USDA-RUS

OPERATING REPORT FOR TELECOMMUNICATIONS BORROWERS

BORROWER DESIGNATION

SD0508

PERIOD ENDING

INSTRUCTIONS- See RUS Bulletin 1744-2

December, 2013

1. Local Network Services Revenues 2. Network Access Services Revenues 3. Long Distance Network Sorvices Revenues 4. Carrier Billing and Collection Revenues 5. Miscoslamous Revenues 6. Miscoslamous Revenues 7. Net Operating Revenues (1 thru \$ less \$) 8. Plant Specific Operations Expense 9. Plant Nospecific Operations Expense 9. Plant Specific Operations Expense 9. Color Operation Expense 9. Color Operations Income or Margins (2 less 14) 9. Color Operating Income and Expenses 9. Color Operating Income Taxes 9. Color Operating Income Taxes 9. Color Taxes 9. Colo	PART B. STATEMENTS OF INCOME AND RETAINED EAR	RNINGS OR MARGINS	
2. Network Access Services Revenues 3. Long Distance Network Services Revenues 4. Carrier Billing and Collection Revenues 5. Miscellaneous Revenues 6. Uncollectible Revenues 7. Net Operating Revenues (1 thru 5 less 6) 8. Plant Specific Operations Expense 9. Plant Nonspecific Operations Expense 9. Plant Nonspecific Operations Expense (Excluding Depreciation & Amortization) 9. Peant Nonspecific Operations Expense 12. Customer Operations Expense 13. Corporate Operations Expense 14. Total Operating Expenses 15. Operating income or Margins (7 less 14) 16. Other Operating Expenses (8 thru 13) 17. State and Local Taxes 18. Federal Income Taxes 19. Other Taxes 19. Other Taxes 20. Total Operating Income or Margins (15+18-20) 21. Not Operating Income or Margins (15+18-20) 22. Interest or Inuided Debt 23. Interest Expense — Capital Lesses 24. Other Invited Expense (22-33-424-25) 25. Allowance for Funds Used During Construction 28. Total Flord Charge (22-43-424-25) 29. Jurisdictional Differences 30. Norregulated Net Income 31. Retained Expenses Designal Revenues (21-27-28-29-30-28) 31. Total Net Income or Margins (19-127-28-29-30-28) 31. Transfers to Patronage Capital Expense (19-140-41-42) 31. Interest Expense Operations (21-27-28-29-30-28) 31. Transfers to Patronage Capital Expense (21-27-28-29-30-28) 31. Transfers to Patronage Capital Ending Of Year 32. Transfers to Patronage Capital Ending Of Year 33. Retained Earnings or Margins End-of-Period ((31-33-34) - (38-36-37-38)) 34. Transfers to Patronage Capital Ending Of Year 41. Transfers to Patronage Capital Ending Of Year 41. Transfers to Patronage Capital Ending Of Year 42. Patronage Capital Ending Of Alloys (19-24-14-42)	ITEM	PRIOR YEAR	THIS YEAR
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4. Carrier Billing and Collection Revenues 5. Minocellaneous Revenues 6. Uncollectible Revenues 7. Net Operating Revenues (1 thru s less 6) 8. Plant Specific Operations Expense 9. Plant Nonspecific Operations Expense 10. Depreciation Expense 11. Amortization Expense 12. Customer Operations Expense 12. Customer Operations Expense 13. Corporate Operations Expense 14. Total Operating Expenses (8 thru 13) 15. Operating income or Margins (7 less 14) 16. Other Operating income and Expenses 17. State and Local Taxes 18. Federal Income Taxes 19. Other Taxes 19. Other Taxes 19. Total Operating Income or Margins (15+16-20) 22. Interest on Funded Debt 23. Interest Expense Capital Lesses 24. Other Interest Expense (22+23+24-26) 25. Allowance for Funds Used During Construction 26. Total Flace Charges (22+23+24-26) 27. Notoperating Nat Income 28. Extraordinary Items 29. Jurisdictional Differences 30. Nonregulated Net Income 31. Total Net Income or Margins (21+27+28+29+30-26) 31. Total Net Income or Margins (21+27+28+29+30-26) 32. Total Taxes Based on Income 33. Retained Earnings or Margins End-of-Period ((31+33+34) - (35+36+37+38)) 34. National Declared ((Preferred) 35. Dividends Declared ((Preferred) 36. Patrianged Capital Earnings or Margins End-of-Period ((31+33+34) - (35+36+37+38)) 36. Patrianged Capital Earnings or Margins End-of-Period ((31+33+34) - (35+36+37+38)) 37. Other Debits Vear-to-Date 38. Transfers to Patriange Capital 39. Ratained Earnings or Margins End-of-Period ((31+33+34) - (35+36+37+38)) 40. Patrianged Capital End-of-Vear (40+41+42)	2. Network Access Services Revenues		
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6. Uncollectible Revenues 7. Net Operating Revenues (1 thru 6 less 6) 8. Plant Specific Operations Expense 9. Plant Nonspecific Operations Expense 11. Amortization Expense 11. Amortization Expense 12. Customer Operations Expense 12. Customer Operations Expense 13. Corporate Operations Expense 14. Total Operating Expenses (8 thru 13) 15. Operating Income or Margins (7 less 14) 16. Other Operating Income and Expenses 17. State and Local Taxes 18. Federal Income Taxes 19. Total Operating Taxes 19. Other Taxes 10. Other Operating Income and Expenses 20. Total Operating Taxes (17+18+19) 21. Net Operating Income or Margins (15+18-20) 22. Interest on Funded Debt 23. Interest Expense - Capital Lesses 24. Other Interest Expense - Capital Lesses 25. Allowance for Funds Used During Construction 26. Total Fixed Charges (22+23+24-25) 27. Nonoperating Net Income 28. Extraordinary Items 29. Unideal Charges (22+23+24-25) 29. Jurisdictional Offferences 30. Nonregulated Net Income 31. Total Net Income or Margins (21+27+28+29+30-26) 31. Total Net Income or Margins (21+27+28+29+30-26) 32. Total Taxes Based on Income 33. Retained Earnings or Margins Beginning-of-Year 34. Miscollaneous Credits Year-to-Date 35. Dividends Declared (Preferred) 36. Dividends Declared (Preferred) 37. Other Debts Year-to-Date 38. Transfers to Patronage Capital 39. Retained Earnings or Margins End-of-Period [(31+33+34) - (35+36+37+38)] 40. Patronage Capital End-of-Vear (80+41-42)	Carrier Billing and Collection Revenues		
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43. Patronage Capital End-of-Year (40+41-42)			
45. Cash Ratio [(14+20-10-11) / 7]			
46. Operating Accrual Ratio [(14+20+26) / 7]	The state of the s		
47. TIER [(31+26) / 26]			
48. DSCR [(31+26+10+11) / 44]			

USDA-RUS

OPERATING REPORT FOR TELECOMMUNICATIONS BORROWERS

BORROWER DESIGNATION

SD0508

PERIOD ENDED

December, 2013

Part C. SUBSCRIBER (A 1. RATES		L SUPE	WILE, & HIGH SPEE	D DATA EXPOR	3. ROUTE MILES		
				CRIBERS (ACCESS LIN	ES) TOTAL	3. ROUTE	
XCHANGE	B-1	R-1 (b)	BUSINESS	RESIDENTIAL (b)	(c)	TOTAL (including fiber) (a)	FIBER
	(a)	(6)	(a)	(0)	(6)	(a)	(b)
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	Part C. SUBSCRIBER (ACCE	SS LINE), ROUTE MILE, & E	HIGH SPEED DATA INFO		
MobileWireless	5 Scales Marco			ale telephone i	
Route Mileage Outside Exchange Area					
Total					
No. Exchanges	<u> 1, 200, 200</u> μού με	,			

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Part C. SUBSCRIBER (ACCESS LINE), ROUTE MILE	

	1		4. E	ROADBAND SER	RVICE iils on Least Expensive Broadband Service				
				Detai	s on Least Expen				
EXCHANGE	No. Access Lines with BB available	No Of Broadband Subscribers (b)	Number Of Subscribers	Advertised Download Rate (Kbps) (d)	Advertised Upload Rate (Kbps) (e)	Price Per Month	Standalone/Pckg	Type Of Technology	
	(a)	(b)	(c)	(ď) ′	(è) '	(f)	(f)	(g)	
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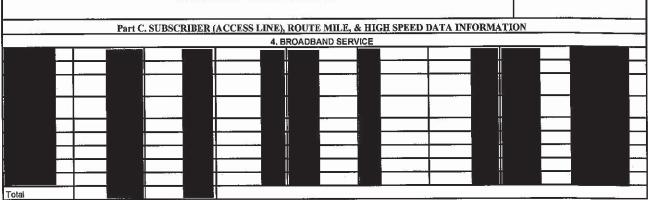
OPERATING REPORT FOR TELECOMMUNICATIONS BORROWERS

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•	TELECOMMUNICATIONS BORRO	WERS		PERIOD ENDING						
				December, 2013						
NSTRUCTIONS- See RUS Bulletin	1744-2									
	PART D. SYSTEM DATA									
. No. Plant Employees	2. No. Other Employees	3. Square Miles Served		4. Access Lines per Square	Mile	5. Subscribers per Route Mile				
		PART E. TOLL D	ATA							
Study Area ID Code(s)	2. Types of Toll Ser	ttlements (Check one) _							
	a		Interstate:	Average Schedule		Cost Basis				
	b.			_		_				
	с.		Intrastate:	Average Schedule		Cost Basis				
•	d.									
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	PART F. FU	NDS INVESTED IN P	LANT DURING YEA	AR						
1. RUS, RTB, & FFB Loan Funds I	Evnended									
2. Other Long-Term Loan Funds E										
3. Funds Expended Under RUS In		•								
4. Other Short-Term Loan Funds E										
5. General Funds Expended (Othe										
6. Salvaged Materials										
7. Contribution in Aid to Constructi	on									
8. Gross Additions to Telecom. Pla	ant (1 thru 7)									
	PART G. INVESTMENTS IN AFFILIATED COMPANIES									
		CURRENT Y	EAR DATA		CUMULATIVE D	ATA				
				Cumulative	Cumulative					
INV	/ESTMENTS	Investment	Income/Loss	Investment	Income/Loss	Current				
		This Year	This Year	To Date	To Date	Вајапсе				
	(a)	(b)	(c)	(4)	(e)	Ø				
Investment in Affiliated Compan	nies - Rural Development									

USDA-RUS

26. Cable and wire facilities - Other

OPERATING REPORT FOR TELECOMMUNICATIONS BORROWERS

BORROWER DESIGNATION		
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YES

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December, 2013

Are corporation's depreciation rates approved by the regulatory authority with jurisdiction over the provision of telephone services? (Check one)

EQUIPMENT CATEGORY		DEPRECIATION RATE
Land and support assets - Motor Vehicles		
Land and support assets - Aircraft		<u>.</u>
3. Land and support assets - Special purpose vehicles		
Land and support assets - Garage and other work equipm	ent	
5. Land and support assets - Buildings		<u></u>
Land and support assets - Furniture and Office equipment		
7. Land and support assets - General purpose computers		<u></u>
8. Central Office Switching - Digital		
9. Central Office Switching - Analog & Electro-mechanical		
10. Central Office Switching - Operator Systems		
11. Central Office Transmission - Radio Systems	·	
12. Central Office Transmission - Circuit equipment		<u></u>
13. Information origination/termination - Station apparatus		
14. Information origination/termination - Customer premises w	viring	
15. Information origination/termination - Large private branch	exchanges	
16. Information origination/termination - Public telephone term	ninal equipment	
17. Information origination/termination - Other terminal equipr	nent	
18. Cable and wire facilities - Poles		<u> </u>
19. Cable and wire facilities - Aerial cable - Metal		
20. Cable and wire facilities - Aerial cable - Fiber		
21. Cable and wire facilities - Underground cable - Metal		
22. Cable and wire facilities - Underground cable - Fiber		
23. Cable and wire facilities - Buried cable - Metal		
24. Cable and wire facilities - Buried cable - Fiber		
25. Cable and wire facilities - Conduit systems		<u></u> _

BORROWER DESIGNATION USDA-RUS SD0508 **OPERATING REPORT FOR** PERIOD ENDED **TELECOMMUNICATIONS BORROWERS** December, 2013 INSTRUCTIONS - See help in the online application. PART I - STATEMENT OF CASH FLOWS 1. Beginning Cash (Cash and Equivalents plus RUS Construction Fund) **CASH FLOWS FROM OPERATING ACTIVITIES** 2. **Net Income** Adjustments to Reconcile Net Income to Net Cash Provided by Operating Activities 3. Add: Depreciation 4. Add: Amortization 5. Other (Explain) Changes in Operating Assets and Liabilities 6. Decrease/(Increase) in Accounts Receivable 7. Decrease/(Increase) in Materials and Inventory 8. Decrease/(Increase) in Prepayments and Deferred Charges 9. Decrease/(Increase) in Other Current Assets 10. Increase/(Decrease) in Accounts Payable 11. Increase/(Decrease) in Advance Billings & Payments 12. Increase/(Decrease) in Other Current Liabilities 13. Net Cash Provided/(Used) by Operations CASH FLOWS FROM FINANCING ACTIVITIES 14. Decrease/(Increase) in Notes Receivable 15. Increase/(Decrease) in Notes Payable 16. Increase/(Decrease) in Customer Deposits Net Increase/(Decrease) in Long Term Debt (Including Current Maturities) 17. 18. Increase/(Decrease) in Other Liabilities & Deferred Credits Increase/(Decrease) in Capital Stock, Paid-in Capital, Membership and Capital Certificates & Other Capital 19. 20. Less: Payment of Dividends Less: Patronage Capital Credits Retired 21. 22. Other (Explain) Net Cash Provided/(Used) by Financing Activities 23. **CASH FLOWS FROM INVESTING ACTIVITIES** 24. Net Capital Expenditures (Property, Plant & Equipment) 25. Other Long-Term Investments Other Noncurrent Assets & Jurisdictional Differences 26. 27. Other (Explain)

28.

29.

30.

Net Cash Provided/(Used) by Investing Activities

Net Increase/(Decrease) in Cash

Ending Cash

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